

## Legal information

### Bank Pictet & Cie (Europe) AG

Bank Pictet & Cie (Europe) AG is a credit institution supervised by the Federal Financial Supervisory Authority, with its registered office in Frankfurt am Main

### Headquarters and postal address

Bank Pictet & Cie (Europe) AG  
Neue Mainzer Straße 2-4  
60311 Frankfurt am Main

### Representation

Bank Pictet & Cie (Europe) AG is represented by the Management Board. Its members are: Armin Eiche (Chairman), Thomas Keller, Hans Schlottner, Jean-Philippe Fohal

### Chairman of the Supervisory Board

Sven Holstenson

### Contact details

In person: Neue Mainzer Straße 2-4, 60311 Frankfurt am Main  
Phone: +49 69 23 80573 - 0  
Fax: +49 69 23 80573 - 1499  
By mail: Neue Mainzer Straße 2-4, 60311 Frankfurt am Main

### Supervisory authority

Bundesanstalt für Finanzdienstleistungsaufsicht (*BaFin*), Graurheindorfer Straße 108, 53117 Bonn and Marie-Curie-Straße 24-28, 60439 Frankfurt am Main

### Commercial register

Entered in the Commercial Register of the Frankfurt am Main district court under the number HRB 131080 (corporations)

### VAT number

DE 212 533 820

### Client complaints

If you wish to submit a complaint, please contact your client advisor. Complaints can also be lodged via the following channels:

In person: Neue Mainzer Straße 2-4, 60311 Frankfurt am Main  
Phone: +49 69 23 80573 - 0  
Fax: +49 69 23 80573 - 1499  
Email: [kundenbeschwerde@pictet.com](mailto:kundenbeschwerde@pictet.com)  
Schriftlich: Neue Mainzer Straße 2-4, 60311 Frankfurt am Main

### Out-of-court settlement of disputes with privately owned banks

Bank Pictet & Cie (Europe) AG is a signatory of the ombudsman scheme offered by privately owned banks for the settlement of disputes. Information can be obtained by visiting [www.bankenombudsmann.de](http://www.bankenombudsmann.de) or by writing to:

Bundesverband deutscher Banken e. V.  
PO Box 04 03 07

10062 Berlin

Fax: (030) 1663-3169

Email: [ombudsmann@bdb.de](mailto:ombudsmann@bdb.de)

**EU online dispute resolution**

The European Commission offers online dispute resolution at <http://ec.europa.eu/consumers/odr/>.

Consumers can use this platform for out-of-court settlements of disputes in connection with services or goods purchased online from EU-based businesses.